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6) Grocery shopping. Clearly state that employees should be extra careful when grocery shopping or when filling up the car tank with gas. They should immediately and frequently wash their hands. Also, recommend they limit their shopping trips to a minimum, buying groceries and essentials for a week or two at a time if possible.

7) Farm training. Regular farm training with external personnel coming to the farms should be avoided. If there is a need to train new personnel, there are available resources that can be delivered online or through a recorded video.

8) Be patient. In this time of crisis, everybody has many things going through their minds. The dairy owner and management team would, for sure, be managing their stressors, but they need to be conscious of how scared and confused workers could be too. Listen to them and help them as much as you can, to do their job correctly, and weather this crisis at home. Let's commit to each other to do everything we can to slow down the virus spreading, but do not forget to be patient, friendly and helpful to each other at all times.

9) Employee communication. Communicate often and clearly to ensure workers are informed about what's going on and avoid the spread of false or inaccurate ideas. Frequent communication with employees will also allow you and your managers to keep your operation running smoothly without the need of much "personal contact." Encouraging messages are certainly appreciated. Record a video message saying their work is appreciated and send it to their phones. Use WhatsApp messaging system as many employees use it to communicate with their families and friends abroad and know how to use it.

Example: Dear "Name of the Farm" employees, I would like to thank you for your commitment during this uncertain time. We will overcome this pandemic together. Please continue taking care of each other". In Spanish: Estimados empleados de "Nombre de la granja", me gustaría agradecerles por su compromiso durante este tiempo de incertidumbre. Juntos venceremos esta pandemia. Por favor, sigamos cuidándonos unos a otros.

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