

REOPENING SAFELY & RESPONSIBLY

At the Lancaster Hotel and Spa, the health and safety of our guests and staff are our priority.

We have a fully trained and briefed team at the hotel, all of whom have your wellbeing as their number one priority. Since the outbreak commenced, we have kept ourselves fully informed and our hotel management team have introduced appropriate risk mitigation measures.

We have implemented strict hand washing and hygiene procedures amongst our team and have drawn up an emergency plan to protect both our guests and employees. We are fully stocked with all relevant cleaning and disinfection products to help combat the spread of COVID-19, along with all hotel essential supplies.

We are temporarily stopping the breakfast self-service buffet and other table food service,